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Our solidarity, our well-being!

A social mutual

The Mutual of Agents of the Customs Administration of Burkina exists since the 1960s. Impulsed by the regulation 007/2009/CM/UEMOA, she acquires a legal status. She so becomes, on one hand an association, by the acquisition of her receipt of creation N°20156-042B-/MATDS/SG/DGLPAP/DOASOC of August 06th, 2015, making of her the Mutual of the Agents of the Customs Administration of Burkina Faso (MAADO) and, on the other hand the social mutual by the deposit of accreditation package with the authorities in charge of the mutual insurance according to the community capacities. Thus she is a legal entity of non-profit, apolitical and laic private law.

A mutualist organization

■ Mutual of Agents of the Customs Administration has over 5000 beneficiaries and contributors * 2223 members.

| Membres adhérents | Number |
|-------------------------|--------|
| Agents | 1983 |
| Retirees | 164 |
| Widows/widowers/orphans | 76 |
| Total | 2223 |

*Data from the 2015 exercise

■ The MADO is a well structured entity with Assembly Board and Management based in Ouagadougou and eight (08) locals through the customs of the country.

■ The Maado is directed by a Board of fifteen (15) members with its divisional head of Customs Inspector Evariste SOMDA as the first President.

The Board of Directors (CA) has an Executive Board of five (5) members including the Chairman.

The members of the first Executive Board from 2015 to 2018:

- President of Board, *Mr Evariste SOMDA*
- First Vice-President, *Mr. Bignon Charles DEMBELE*
- Second Vice-President, *Mr. Florent KOASSA*
- Administrator responsible for the secretariat, *Mrs A. Bertille DERRA/KALMOGO*
- Treasurer, *Mr. Etienne Aristide ILBOUDO.*

According to the statuses and the internal rules of the MAADO, the Board of directors named since September 1st, 2015 the Director of the Mutual who assures the technical management through the application of its defined general politics.

Our mutualist values

■ The mutualist movement of which defines itself the MAADO, is carried, since its origin, by the values which feed the social progress: the solidarity, lucrativité, the freedom, the democracy and the responsibility.

■ The MAADO makes a system of solidarity, mutual aid and foresight live. This system contributes to the social welfare throughout the life. He allows the access to quality care to all the members. Every member is assured by an equal treatment and can matter, throughout his life, on a good health coverage.

■ The MAADO tries to give responsibilities her mutualist members and to make of each an actor of its health. She shows transparency and obligatorily in her functioning.



MAADO services

■ A guarantee of reimbursement of expenses of health by MAADO HEALTH

The MAADO guarantee all or part of health expenses of its members due to illness or accident through its network of approved pharmacies and care providers.

Indeed, the year 2015 was a period of implementation of the management bodies, however, that 2016 was the effective start, since January 1 of the, of the mutual health management activities with care up to 80%.

■ Guarantees of foresight and social well being

The MAADO undertakes alone or with partners to promote the welfare and culture of its members and dependents, including the offer with the following services:

- The foresight to protect the family (to build up savings, retirement capital, and guarantee capital in case of death)
- Medical and social support and care services
- The service of the Solidarity Fund (the exceptional aid)
- The cooperative of consumption and equipping families.

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